



Yukon Telephone Co., Inc.

6270 E. Beechcraft Rd.
Wasilla, AK 99654
Phone: (907) 745-5363 / Fax: (907) 745-5362
yukon@yukontel.com

June 12, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313 Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for Yukon Telephone Co., Inc., Study Area Code 613025 ("YTC") pursuant to 54.313 of the Commission's rules.

We are filing this report via the FCC ECFS system.

Please contact Chelle Tonsing with any questions at:

Phone: (907) 745-5363
Email: chelle@yukontel.com

Sincerely,

Don Eller
President

Enclosure

PC: Karen Majcher
USAC
2000 L Street NW, Suite 200
Washington DC 20036

Native Village of Ruby
PO Box 210
Ruby AK 99768

Regulatory Commission of Alaska
701 W. Eighth Avenue, Suite 300
Anchorage, AK 99501

Native Village of Tanana
PO Box 130
Tanana, AK 99777

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Yukon Telephone Co., Inc.	AK	613025

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date:

06/12/12

Donald Eller

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name Yukon Telephone Co., Inc.

Carrier's Address 6270 E Beechcraft Rd Wasilla, AK 99654

Carrier's Telephone Number (907) 745-5363

YUKON TELEPHONE CO., INC.

Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Yukon Telephone Co., Inc., by Don Eller its President hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. 1001, that:

47 CFR 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR 54.101(a).

Lifeline Support – the three criteria set forth in 47 CFR 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR 54.903 and the certification required in 47 CFR 54.

47 CFR 54.313(a)(5) – It will make reasonable efforts to comply with applicable service quality standards as stated in the Alaska Administrative Rules and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft.

47 CFR 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR 54.202(a)(2).

47 CFR 54.313(g) – It is without access to terrestrial backhaul and is compelled to rely exclusively on satellite backhaul in its study area. No terrestrial backhaul options exist. It will make reasonable efforts to offer broadband service at actual speeds of at least 512Kbps downstream and 256 kbps upstream within the supported area served by satellite middle-mile facilities.

Certified by:



Signature

Don Eller

Printed Name

President

Title

YUKON TELEPHONE CO., INC.

Annual 54.313 Report of High-Cost Recipient

Detailed Information on any Outage in 2011

(Per 47 CFR 4.5) An outage is a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network of at least 30 minutes in Yukon Telephone Co., Inc.'s service area.

An Outage affected at least ten percent of the end users in the service area. NO

An outage that potentially affects a 911 special facility occurs whenever:

- (1) There is a loss of communications to PSAP(s) potentially affecting at least 900,000 user-minutes and: The failure is neither at the PSAP(S) nor on the premises of the PSAP(s); no reroute for all end users was available; and the outage lasts 30 minutes or more; or
- (2) There is a loss of 911 call processing capabilities in one or more E-911 tandems/selective routers for at least 30 minutes duration; or
- (3) One or more end-office or MSC switches or host/remote clusters is isolated from 911 service for at least 30 minutes and potentially affects at least 900,000 user-minutes; or
- (4) There is a loss of ANI/ALI (associated name and location information) and/or a failure of location determination equipment, including Phase II equipment, for at least 30 minutes and potentially affecting at least 900,000 user-minutes (provided that the ANI/ALI or location determination equipment was then currently deployed and in use, and the failure is neither at the PSAP(s) or on the premises of the PSAP(s).

An Outage affected a 911 special facility in the service area. NO

Information on each outage included in the above:

- (A) The date and time of onset of the outage - N/A
- (B) A Brief description of the outage and its resolution N/A
- (C) The particular services affected N/A
- (D) The geographic areas affected by the outage N/A
- (E) Steps taken to prevent a similar situation in the future N/A
- (F) The number of customer affected - N/A

YUKON TELEPHONE CO., INC.

Annual 54.313 Report of High-Cost Recipient

Miscellaneous Information

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year - _____-0-_____

Yukon Telephone Co., Inc. attempted to provide service to these potential customers by
_____N/A_____

The number of complaints per 1,000 connections in 2011 - _____-0-_____

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Yukon Telephone Co., Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Yukon Telephone Co., Inc. complies with the service standards of the State of Alaska as promulgated in the Alaska Administrative Rules as outlined in chapter 3AAC52.200-3AAC52.340.

YUKON TELEPHONE CO., INC.

Annual 54.313 Report of High Cost Recipient

Ability to Remain Functional in Emergency Situations

Back-up Power

Yukon Telephone Co., Inc. has the following back-up power capabilities:

Switches – Stand Alone and/or Host

Whittier, AK Switch – Batteries and standby generator. These can last indefinitely as there is a continuous fuel supply.

Tanana, AK Switch – Batteries and standby generator. These can last indefinitely as there is a continuous fuel supply.

Ruby, AK Switch – Batteries which supply 48KW of reserve lasting 8 hours.

Subscriber Carrier (AFC UMC 1000's)

All Subscriber Carriers are powered from the Central Office. See the Switch information above.

Network Interface Devices (NIDS)

All Yukon Telephone Co., Inc. customers have metallic (copper) connections to the Central Office and their NIDS are powered from the Central Office.

Ability to reroute traffic around damaged facilities:

YTC, to a feasible extent, has the ability to reroute traffic around damaged facilities. YTC also has established procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunication services.

Capability to manage traffic spikes resulting from emergency situations:

Yukon Telephone Co., Inc. has 484 customers, switching capacity of 768 simultaneous calls, and a total transport capacity to support 1152 simultaneous calls, however only 115 trunks are currently active. YTC, to a feasible extent, has the ability to manage traffic spikes resulting from emergency situations. YTC also has established procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunication services. Yukon Telephone Co., Inc. takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations.

YUKON TELEPHONE CO., INC.

2012 Annual 54.313 Report of High-Cost Recipient

54.313(f)(2) Audited Financial Report

Please find enclosed a copy of Yukon Telephone's audited financials prepared by Erickson & Brooks.

YUKON TELEPHONE CO., INC.

Annual 54.313 Report of High- Cost Recipient

54.313(h) Additional Residential Voice Rate Data

Rates and lines ABOVE the local urban rate floor of \$10.00

<u>Voice Rate Data</u>	<u>Rate</u>
Residential Local Service Rate	\$17.00
State Subscriber Line Charges	\$ 3.75
Alaska Universal Service Fee	<u>\$ 2.38</u>
Total rates and fees	\$23.13

Rates below the local urban rate floor of \$10.00 in 2011

Yukon Telephone did not have any customers that fall below the urban rate floor of \$10.00 in 2011.



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March 1, 2012

Regulatory Commission of Alaska
701 West 8th Avenue, suite 300
Anchorage, AK 99501

RE: Annual ETC Report for Yukon Telephone in Compliance with 3 AAC 53.460

In compliance with 3 AAC 53.460, Yukon Telephone Co., Inc (YTC) respectfully submits the attached ETC Compliance and Certification Report 2011.

Broadband is currently being provided to the serving area of Yukon Telephone Co., Inc., Yukon Telephone provides DSL services to the Community of Ruby and the Communities of Whittier and Tanana are both served by Yukon's affiliate, Supervision Inc.

Sincerely,

Don Eller
President

Enclosures

Yukon Telephone Co., Inc. ETC Report in Compliance with 3 AAC 53.460

Yukon Telephone Co., Inc. (YTC) CPCN 213, Study Area Code 613025, submits the following information in compliance with the 3 AAC 53.460 reporting requirements.

Reporting for 3 AAC 53.460 requires (a) A common carrier designated as an eligible telecommunications carrier to provide on or before Mar 31 of each year;

3 AAC 53460 (a)(1) An update of the common carrier's network deployment plan that details services provided within the eligible telecommunications carrier service area and includes:

- a) Maps detailing progress towards meeting network deployment plan targets;

N/A as Yukon Telephone is a carrier of last resort

- b) The amount of Universal Service support received in 2011.

2011 Federal Local Loop Support	\$ 40,737
2011 Federal Local Switching Support	\$418,416
2011 Interstate Common Line Support	\$171,048
2011 Federal Lifeline/linkup Support	\$ 20,022
2011 Safety Net Additive Support	\$ 21,228
2011 Public Interest Pay Telephone Support (PIPT)	\$ 1,359
2011 State Lifeline Support	<u>\$ 3,171</u>

Total 2011 Federal & State Support \$675,981

- c) An explanation of how universal service support was used in the previous year to improve service quality, coverage, or capacity;

Yukon Telephone Co., Inc used the Universal Service Federal High Cost support Funds and the State Universal Service Funds received to provision, maintain, and upgrade the communications facilities required to provide local advanced communication services in the communities of Ruby, Tanana, and Whittier.

- d) An explanation regarding network improvement targets that have not been fulfilled and identification of any unserved areas; and

N/A as Yukon Telephone is a carrier of last resort.

- e) An explanation of any revisions to the previously filed network deployment plan;

YTC respectfully requests a waiver of providing information related to a network improvement plan as Yukon is a carrier of last resort.

3 AAC 53.460 (a)(2) A certification that the common carrier provided service throughout its eligible telecommunications carrier service area in the past calendar year to all customers requesting service except as described in (3) of this subsection.

The signatory below certifies that Yukon Telephone Co., Inc. provided service throughout its eligible telecommunications carrier service area in the past calendar year to all customers requesting service, and that in no instance was Yukon Telephone unable to provide service.

3AAC 53.460 (a)(3) An explanation of each instance in which a customer was denied supported services and a detailed explanation of the steps taken to provide service.

There were no instances where Yukon Telephone could not provide service.

3 AAC 53.460 (a)(4) The number of complaints to the commission or the Federal Communications Commission by study area and service area, comparing the number of complaints to the total number of handsets or lines served by the carrier by study area and service area.

There were no customer complaints to the RCA in 2011

3 AAC 53.460 (a)(5) A certification that the common carrier is in compliance with applicable consumer protection and service quality standards set out in 3 AAC 53.450.

The signature below certifies that Yukon Telephone Co. Inc. maintains at least one business office, with toll-free calling, staffed during commission business hours, to provide customers with access to personnel who can timely provide information on services and rates, accept and process service applications, explain and adjust bills, and generally represent the carrier. Yukon Telephone also certifies that consumer complaint procedures can be found on our local website (www.yukontel.com) for easy customer access.

3 AAC 53.460 (a)(6) A certification that the common carrier complies with requirements set out in 3 AAC 53.410 (a)(12) regarding functionality in emergency situations.

The signature below certifies that Yukon Telephone Co., Inc. has and will continue to take steps to remain functional in emergency situations by:

- A) Maintaining at least eight hours of backup power to ensure functionality without local alternating current (AC) commercial power;

- B) Establishing to a feasible extent, the ability to reroute traffic around damaged facilities and to manage traffic spikes resulting from emergency situations; and
- C) Establishing procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunication services.

3 AAC 53.460 (a)(7) Copies of any outage reports mandated by the commission or the Federal Communications Commission.

Yukon Telephone has not had any outages that require reports mandated by the RCA or the FCC.

3 AAC 53.460 (a)(8) A certification that the common carrier complies with 3 AAC 53.410 (a)(14) by offering one or more calling plans comparable to those of the incumbent local exchange carrier, including a calling plan with at least 500 free minutes of local usage per month.

N/A - This section does not apply to ILECS.

3 AAC 53.460 (a)(9) Affidavits of publication from the prior calendar year demonstrating that the common carrier advertised the availability of supported services throughout the eligible telecommunications carrier service area.

Attached, as Exhibit A, is a copy of the advertising for supported services throughout YTC's study area.

3 AAC 53.460 (b) A Common Carrier designated as an eligible telecommunications carrier before {effective date of regulations} must submit an initial annual report that includes a certification that the carrier will comply with 3 AAC 53.410 (a)(7), (16), and (17).

The signature below certifies that Yukon Telephone will comply with 3AAC 53.410(a)(7) by providing service on a timely basis to requesting customers throughout Yukon Telephones designated serving area using its own facilities; and that Yukon Telephone will file a report in accordance with 3 AAC 53.460(a)(3) of any instance in which the carrier is unable to fulfill a customer request for service.

In accordance with 3 AAC 53.410 (a)(16) Yukon Telephone also certifies that it may be required to provide equal access to long distance carriers if no other eligible telecommunications carrier provides equal access within the eligible telecommunications carrier service area.

In accordance with 3 AAC 53.410(a)(17) Yukon Telephone with respect to universal service support for high-cost areas, commits to use that high-cost universal service

support for the provision, maintenance, and upgrade of facilities and services that benefits the eligible telecommunications carrier service area from which the support was derived.

YTC 3 AAC 53.460 ETC Compliance Report

Page 4

As an authorized Corporate Office of Yukon Telephone Co., Inc., I declare that I have examined this report and to the best of my knowledge and belief it is true, correct and complete.

Don Eller, President

Subscribed and sworn to before me this _____ day of _____, 2012.

NOTARY PUBLIC

My commission expires:_____

Yukon Telephone Co., Inc. Supplemental to ETC Report in Compliance with 3 AAC 53.460
(Docket U-12-016)

Yukon Telephone was asked to provide additional information concerning its use of the USF support. Specifically, details of any plant investment or upgrade done in 2011, including investments related to broadband, if any.

- 1) Yukon Telephones switches require an expensive annual software renewal in order to keep current.
- 2) Continual maintenance is required on the outside plant due to intentional/unintentional vandalism. Intentional vandalism ranges from people shooting pedestals and damaging the wires inside to shooting at aerial cable and damaging pairs. Unintentional vandalism includes heavy equipment operators going wild and tearing up cable. We try and recover directly from those who have damaged infrastructure but some things are just accidents.
- 3) Continual maintenance on structures/buildings. Yukon Telephone has buildings that are 30 plus years old and need to be maintained on a regular basis in order to stay in good operating condition.
- 4) Installation of CO equipment, such as timing clocks so that the network timing for signaling works properly.
- 5) Installation of IP gear in the CO allowing Ethernet traffic and service to be offered directly to customers.



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June 8, 2012

Regulatory Commission of Alaska
701 West 8th Avenue, suite 300
Anchorage, AK 99501

RE: Supplemental Filing for the Annual ETC Report for Yukon Telephone in Compliance with
3 AAC 53.460 (Docket U-12-016)

Yukon Telephone Co., Inc (YTC) respectfully submits this supplemental to Docket U-12-016.
Yukon Telephone was asked to provide additional information showing all universal support
received in 2011, including CCL and COLR.

Please don't hesitate to contact me if you need any further information or assistance.

Sincerely,

Don Eller
President

Enclosures

Yukon Telephone Co., Inc. Supplemental to ETC Report in Compliance with 3 AAC 53.460
(Docket U-12-016)

Yukon Telephone was asked to provide additional information showing all universal support received in 2011, including CCL and COLR.

b) The amount of Universal Service support received in 2011.

2011 Federal Local Loop Support	\$ 40,737
2011 Federal Local Switching Support	\$418,416
2011 Interstate Common Line Support	\$171,048
2011 Federal Lifeline/linkup Support	\$ 20,022
2011 Safety Net Additive Support	\$ 21,228
2011 Public Interest Pay Telephone Support (PIPT)	\$ 1,359
2011 State Carrier Common Line Support (CCL)	\$ 26,691
2011 COLR	\$ 0
2011 State Lifeline Support	<u>\$ 3,171</u>

Total 2011 Federal & State Support	\$702,672
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